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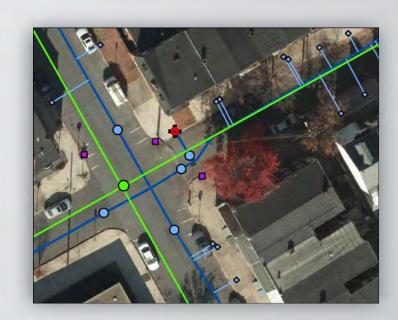
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Utilizing Simple Affordable Web-based Technologies for the Inventory, Operations and Maintenance of your Assets

Case Study: Lower Swatara Township Dauphin County, Pennsylvania

Howard S. Hodder, Jr., MGIS, GISP <a href="hhodder@hrg-inc.com">hhodder@hrg-inc.com</a>



# Agenda

- Welcome and Introduction
- Sanitary and Storm Sewer Statistics
- Project Understanding Overview
- Project Challenges
- Critical Success Factors
- Processes
- ArcGIS Online
- Results
- Thank You / Questions and Answers





### Introduction

### Howard S. Hodder, Jr., MGIS, GISP



- Bachelor's degree in Geography from Bloomsburg University
- Master's degree in GIS from Penn State University (MGIS)
- Certified GIS professional (GISP)
- President (PA-MAPPS)
- Board Member PA State Geospatial Coordinating Board
- PA-AWWA It Committee
- Extensive experience with both municipal and private GIS application development, GPS data collection, and database development







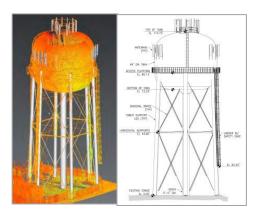
### HERBERT, ROWLAND & GRUBIC, INC.



- Founded in 1962 in Harrisburg, PA
- ~200 employees
- Full Service Firm
- 7 Offices
- Over 60 Retainer Municipal Clients, some of which have been with us for 30+ years
- esri Partner Network

Professional Engineers | Professional Land Surveyors | Certified GIS Professionals

Professional Geologists | Registered Landscape Architects











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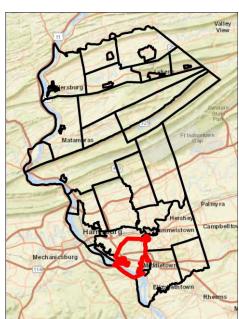
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# Lower Swatara Township:

### **Township Statistics:**

- 1<sup>st</sup> Class Township
- Southwest Dauphin County, ~6 miles outside Harrisburg
- ~40 Mile Township Roads / ~20 Miles State Roads
- Adjacent to the Susquehanna River
- ~8,268 Residents (2010)





# Lower Swatara Township:

### **Sanitary Sewer Statistics:**

- ~1,330 Manholes / 53 Cleanouts / 5 Air Release Valves
- 13 Pump Stations
- ~282,500 linear feet of mains
- ~4,275 EDU's (1 EDU = 217 GPD)
- System Established in 1960's





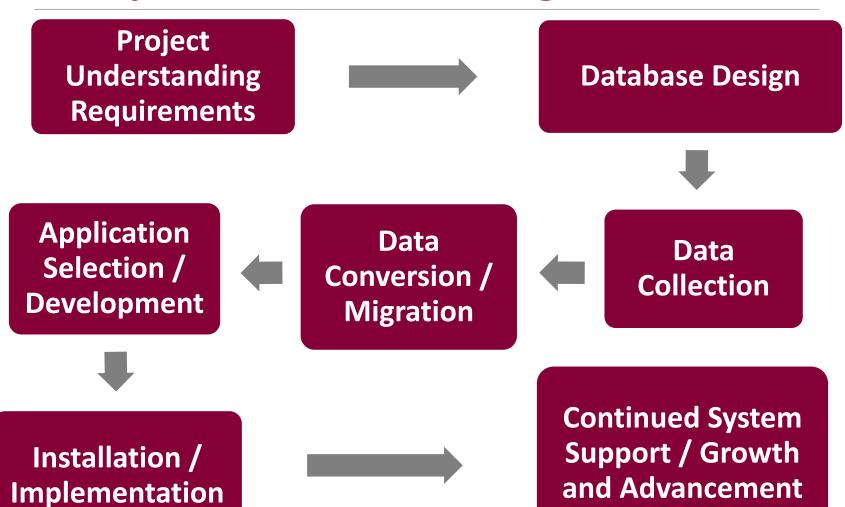
# Lower Swatara Township:

### **Storm Sewer Statistics:**

- ~1,200 Inlets, 44 Manholes and 236 Outfalls
- ~61 Cross Pipes
- ~112,000 Linear Feet of Pipe
- ~45 Storm Basins cover ~18 acres







### **Data Collection**

- Township
- Consultant
- Combination

## Data Maintenance

- Township
- Consultant
- Combination

# Interface / Database Development

- Township
- Consultant
- Combination

#### **Hardware**

- GNSS
- Desktop
- Server
- Mobile Devices

#### **Software**

- Web-based
- Desktop
- AssetManagement
- DocumentManagement

### **Training**

- ESRI
- Consultant
- Combination

### Aspects to Asset Management

### 1. Data Collection / Migration / Integration

- Collecting / Mapping / Inventorying Assets (GNSS/GPS, Digitizing Spatial)
- Collecting / Migrating / Inputting Data for Assets
  - (Paper Maps, Employees, Field Inspections, etc.)

### 2. Maintaining Information

- Updating the collected assets information
- "History Tracking"
- If the information is not current accurate analysis can not be performed

### 3. Analyzing Data

- Effective Decision Making using the inputted information
- (Maintenance, Replacement, Budgeting, etc.)



#### **Project Understanding / Requirements**

- Project Kick-Off
- Stakeholder Discussions
- Data Review
- Hardware / Software Review



#### **Database Design**

- Table Structures
- •Data Relationship Development
- Schematic Development
- "Final" Database Structure



### Application Selection / Development

- Desktop
- Web-based
- Mobile



### Data Conversion / Migration

- Data Migration
- •QA / QC



#### **Data Collection**

- •GNSS/GPS/Digitize Collection
- Attribute Input
- Field Data Collection
- Paper Map and Existing Databases
- •QA / QC



### Installation / Implementation

- Database Delivery
- Application(s) Installation
- Training



#### **Continued System Support / Growth**

- Troubleshooting
- •Q & A
- Future Database Updates and Additions
- Additional Project(s)
- Data Layer Development
- Custom Application(s)
- •External Database Connections
- •Etc.

# **Project Challenges:**

### Sanitary and Storm Sewer

- Challenge #1: Tightening Regulations i.e. MS4, Sign Retroreflectivity
- Challenge #2: Infrastructure Inventory and Assessment
- Challenge #3: Limited Budget and Timeframe
- Challenge #4: New Staff with Limited Systems Knowledge
- Challenge #5: Technology?



### **Critical Success Factors:**

### <u>Budget</u>

- Limited Budget hardware, software and data collection
- Township / HRG Cooperation and Work Share
- Return On Investment (ROI)

### **Technology**

- Ease of Use Implementation and Deployment
- Flexible and Dynamic for Expansion
- On-going Support



### **Critical Success Factors:**

### Quality

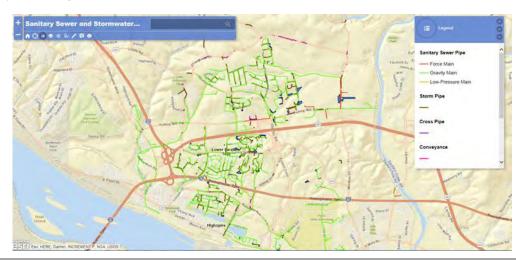
- Planned for more than one purpose and use
  - "Do it correct the first time"
- Limited Reference Materials
- Aged Staff and Turn-Over in Personnel and Knowledge
- QA/QC and On-Going Support
- Continued Use Trust in the End Product Deliverables
- Meet/Exceed Required Mandate(s)

### **Critical Success Factors:**

### Holistic Approach To Operations and Maintenance

- Township Staff Actively Involved
- Ability for Capital Improvement Project Identification
- Future Planning Proactive vs Reactive
- Mandate Fulfillment and Reporting
- History Tracking
- Solutions Expansion
- Asset Management





### **Processes:**

- Solution(s) Selection
- Geodatabase Development / Configuration
- Township vs HRG Roles
  - Storm Water
  - Sanitary Sewer
- Training / Deployment
- Spatial Data Enhancement
- QA/QC and Continued Support







### **ESRI ArcGIS Online:**

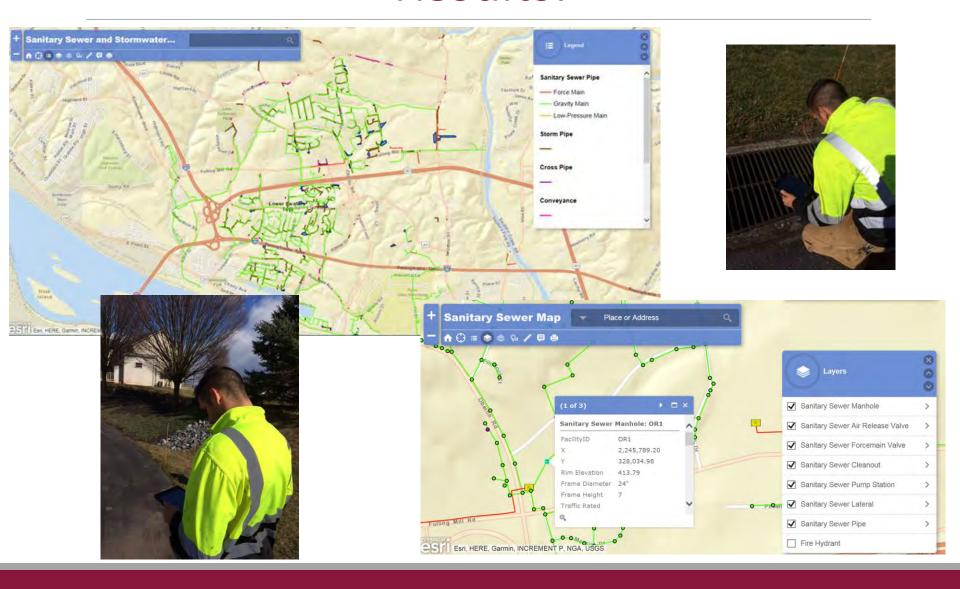


### Results:

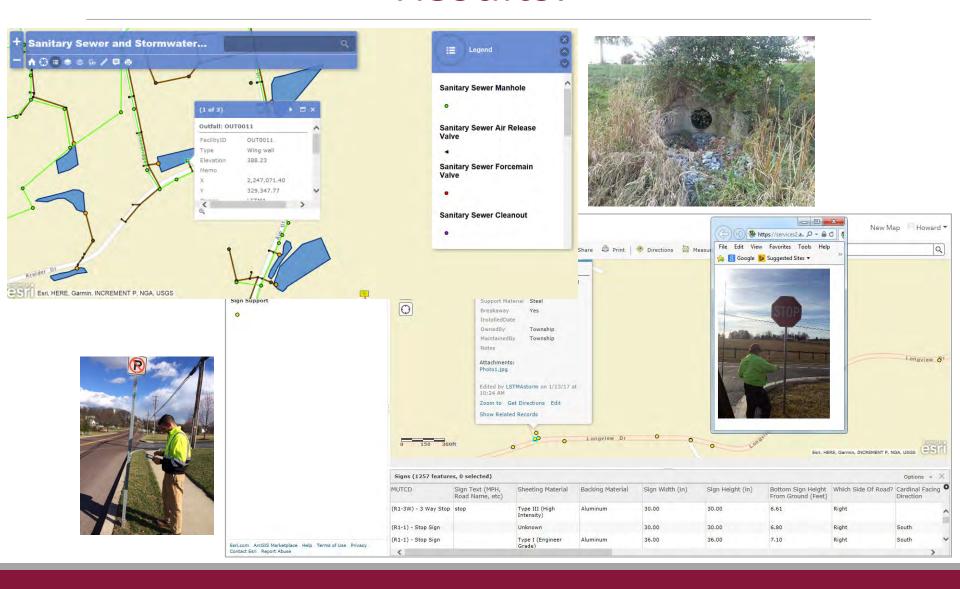
- Highly Detailed Systems Mapping
- Ability for Continued Enhancement and Expansion
- Actively Involved Staff with "Buy-In"
- Adopted Adaptive Technologies
- Time Savings / Money Savings
- Meet / Exceed Mandate Requirements
- Continued Expansion and Daily Use
  - Not just another tool
  - History Tracking
  - Other Infrastructure (i.e. Signage)



### Results:



## Results:



# Thank You For Your Time Questions and Discussions?

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